



Surgery Updates

The Medical Secretary team have gained a new employee. Our lovely Celia has moved from her admin position and has been successful in the job of Medical Secretary. We wish her all the best in her new role.

This month we say goodbye to 4 of our trainee GPs, who have worked very hard gaining experience in the primary care sector with our patients and our teams.

We would like to wish them all the best with the rest of their training.

We also welcome 3 new trainee GPs who will be starting this month at the surgery. We look forward to watching them grow in their career over the next few months.

Dr Cox has also been successful in a new role outside of the surgery. We know she will be thoroughly missed by our patients and staff, and we would like you to join us in wishing her all the very best for the future.

Christmas Opening Times



We would like to wish all our patients and their families a wonderful Christmas and a Happy New Year. If you need medical advice over the Christmas period, please use 111.

Do you follow us on social media?

Facebook – www.facebook.com/thelodgehealthpartnership/groups

Instagram - @thelodgehealthpartnership_

X (Twitter) - @health_lodge

Our social media is the first for all our news!

If we experience a power cut, phone issues or road works unexpectedly, the first place you will find this information is our social media. By knowing this information, it allows you to plan for journeys to the surgery and reasons why you may be unable to contact us as well as our opening times for training and public holidays.

We also post regular health information and ways to improve your health and wellbeing. This also gives you a chance to keep up with and get involved with what's going on at the surgery.

If you don't already, give us a like/follow and keep up to date with The Lodge Health Partnership news and information.

Appointment Cancellations

Did not attend!

412 patients in October and **288** in November did not attend their appointments.

If you are unable to make your appointment, please cancel it for another patient.

NHS App

Did you know?

If you are unable to attend an appointment, you can cancel this through the NHS app. Please go to the appointments section and select GP appointments and then choose to cancel.

Reminder Text

You can cancel.

The Lodge Health Partnership sends reminder text messages to patients that have appointments booked in advance. This text contains a link to cancel if you are unable to attend.

If you have opted out of text messages from the surgery, you may not receive this message.